Errors c00d1195 to c00d124d occur when using the Zune software

> **Note** Xbox 360 support content is no longer being maintained. If you need more info about your Xbox 360 console, visit the Xbox forums.

> **Note** As of **November 2015**, the Zune service has been discontinued. This may cause errors when attempting to stream or download content or update the service.

If you see any of the following error codes when using your Zune software, please visit the Microsoft forums for help from community members.

c00d1195 (insufficient space to complete update)

c00d11b2 (unable to connect to internet)

c00d11cc (installation failed)

c00d1221 (invalid Wi-Fi network key or password)

c00d1249 (update failed)

c00d124d (update failed)

Did this resolve the issue? Yes No

Still need help?

Request a call, chat online, and more.

Contact us

Contact times (Pacific Time)

Phone support Web chat

Monday to Friday: 6:00am-5:00pm
Saturday to Sunday: 6:00am-5:00pm

Monday to Sunday: 24 hours a day

Disability answer desk

Accessible help and resources to get your Xbox questions answered.

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Xbox forums

Your Microsoft account

Resources

Xbox News

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For developers

Games

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Windows

Creators Program

Designed for Xbox

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